



Diagonal Reports
Global Aftermarket Panel (GAP) 2001

GAP 2001 KEY WORDS

Key Words in GAP 2001:

authorized dealership network franchise chains international national regional Feu Vert Kwik Fit Midas Monro Norauto Speedy authorized Ford GM pick up drop off towing taxi company fleet transparent pricing warranties labour labor fixed pre set prices service parts accessories audio air conditioning points payment installment quality certification scheme CCTV regular maintenance oil filter brake exhaust work preventative car maker scheduled packages light repair tune ups service immobiliser high tech contract insurance diagnose servicing electrical electronic luxury AC airbag alarm Multi-media systems loyalty scheme discount satellite navigation TV systems special tools heavy accident traffic Euromaster congestion road driving web page finance Internet regulatory measure Meineke mandatory safety environmental measure emission test waste oil disposal speed limiting device natural gas water free cleaning Renault Peugeot Citroen older car over 5 year original equipment manufacturer OEM OE brands quality buying contract fitting